System Requirements

Bandwidth
Requirement: 100-200 MB (Upload & Download)

10 MB effective for firms with less than 50 users.

20 MB effective for firms with more than 50 users.

Because every user or device is sharing bandwidth, you must dedicate enough bandwidth to SaaS services during peak periods, else you may experience sub optimal performance.

Latency
Requirement: <70ms

The average time it takes packets to travel from your firm to SaaS and back. Many people, including internet service providers (ISP), only publish best case bandwidth when evaluating internet speeds. However, that is only part of the picture. Bandwidth only shows how much internet traffic can be pushed through; where latency shows how fast that traffic arrives at its destination.

Packet Los
Requirement: <0.1%

The percentage of packets lost while traveling the web must be almost zero else effective bandwidth may be small fraction of what is published or what is measured by simple internet speed tests. Even a 0.1% packet drop can radically internets speeds.

Troubleshooting
When experiencing issues, go to speedtest.net and click GO to obtain your real time Upload and Download speeds. To obtain accurate statistics, be sure that you are NOT hard wired but rather on the wifi network. Your speed test results may vary depending on what the wifi network's traffic is like at the time of the test (i.e. very few users on it versus many users on it).